Logo

Description automatically generated

**EASE**

**NcNciInquiry**

**Guideline**

**(External App Data)**

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# Steps for Accessing

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| **Background** | External App Data provides a method to validate key information to enter accurate information for an Access Service Request (ASR) within VFO. This is a connection from within EASE VFO to the external Reference Table Maintenance Utility.  Examples: NC/NCI codes. |

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# Steps for Accessing, Continued

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| **External App**  **Data /**  **NcNciInquiry** | To validate Brightspeed specific NC/NCI codes – follow directions listed below.    The NcNciInquiry can be accessed by hovering the External App Data menu item from the ORDER drop down menu, and then selecting NcNciInquiry. |
| **NC Code** | NC CD: Identifies NC code  Enter the NC code to execute search on.   * Valid entries: full NC code, partial CLLI code with wild card search character of ‘%” * ex: HCE- or HCE% * System will display list of valid NC codes with associated NCI CD, SEC NCI CD and ASR Type for entry into VFO order. |
| **NCI Code** | NCI CD: Identifies NCI code  Enter the NCI code to execute search on.   * Valid entries: full NCI code, partial CLLI code with wild card search character of ‘%” * ex: 01FCF.X or 01FCF.% * System will display list of valid NCI codes with associated NC CD, SEC NCI CD and ASR Type for entry into VFO order. |
| **SECNCI Code** | SEC NCI CD: Identifies secondary NCI code.  Enter the NCI and SEC NCI code to execute search on.   * Valid entries: SEC NCI codes * For best results enter NC/NCI/SEC NCI fields. * System will display list of valid NC/NCI/SEC NCII codes with associated criteria entered. |
| **ASR Type Code** | ASR Type CD: Identifies associated ASR Reqtype for NC/NCI code.  Enter the ASR Type code to execute search on.   * Valid entries: ASR Reqtype code * ex: Reqtype SD * System will display list of valid ASR Types for associated NC CD, NCI CD and SEC NCI CD for entry into VFO order. |
| **Company** | Company: Identifies associated NC/NCI/SECNCI Company.  Enter the Company name to execute the search on.   Valid entries: Brightspeed. |
| **System**  **Navigation** | To return to the Network Channel / Network Channel Interface, select Home. To return to EASE VFO close the browser window used for the Reference Table Maintenance Utility. |