

**EASE**

**NcNciInquiry**

**Guideline**

**(External App Data)**

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# Steps for Accessing

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| **Background**  | External App Data provides a method to validate key information to enter accurate information for an Access Service Request (ASR) within VFO. This is a connection from within EASE VFO to the external Reference Table Maintenance Utility. Examples: NC/NCI codes.  |

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# Steps for Accessing, Continued

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| **External App** **Data /** **NcNciInquiry**  | To validate Brightspeed specific NC/NCI codes – follow directions listed below. The NcNciInquiry can be accessed by hovering the External App Data menu item from the ORDER drop down menu, and then selecting NcNciInquiry. |
| **NC Code**  | NC CD: Identifies NC code Enter the NC code to execute search on. * Valid entries: full NC code, partial CLLI code with wild card search character of ‘%”
* ex: HCE- or HCE%
* System will display list of valid NC codes with associated NCI CD, SEC NCI CD and ASR Type for entry into VFO order.
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| **NCI Code**  | NCI CD: Identifies NCI code Enter the NCI code to execute search on. * Valid entries: full NCI code, partial CLLI code with wild card search character of ‘%”
* ex: 01FCF.X or 01FCF.%
* System will display list of valid NCI codes with associated NC CD, SEC NCI CD and ASR Type for entry into VFO order.
 |
| **SECNCI Code**  | SEC NCI CD: Identifies secondary NCI code. Enter the NCI and SEC NCI code to execute search on. * Valid entries: SEC NCI codes
* For best results enter NC/NCI/SEC NCI fields.
* System will display list of valid NC/NCI/SEC NCII codes with associated criteria entered.
 |
| **ASR Type Code**  | ASR Type CD: Identifies associated ASR Reqtype for NC/NCI code. Enter the ASR Type code to execute search on. * Valid entries: ASR Reqtype code
* ex: Reqtype SD
* System will display list of valid ASR Types for associated NC CD, NCI CD and SEC NCI CD for entry into VFO order.
 |
| **Company**  | Company: Identifies associated NC/NCI/SECNCI Company. Enter the Company name to execute the search on.  Valid entries: Brightspeed.  |
| **System** **Navigation**  | To return to the Network Channel / Network Channel Interface, select Home. To return to EASE VFO close the browser window used for the Reference Table Maintenance Utility.  |